

Agenda - ALL TIMES ARE EASTERN DAYLIGHT TIME (EDT)

Insurance Company Operations - Live Webinar

Date	Time	Topic	Speaker
11/12	7:30 - 8:00 AM	Join Webinar	
11/12	8:00 AM - 12:15 PM	Executive & Financial Management	Allen Messer, CIC CPCU
11/12	12:15 - 1:15 PM	Lunch Break	
11/12	1:15 - 3:15 PM	Executive & Financial Management (con't)	Allen Messer, CIC CPCU
11/12	3:15 - 5:15 PM	Product Development	Allen Messer, CIC CPCU
11/12	5:15 - 5:30 PM	Exam Briefing for Test Takers (optional)	
Date	Time	Topic	Speaker
11/13	7:30 - 8:00 AM	Join Webinar	
11/13	8:00 - 11:00 AM	Underwriting	William Reedy, CIC, AU, AINS
11/13	11:00 AM - Noon	Claims Management	William Reedy, CIC, AU, AINS
11/13	Noon - 1:00 PM	Lunch Break	
11/13	1:00 - 3:00 PM	Claims Management (con't)	William Reedy, CIC, AU, AINS
11/13	3:00 - 5:00 PM	Product Distribution	William Reedy, CIC, AU, AINS