

2026 OUTSTANDING CSR of the YEAR AWARD

Nominate & Win!

Nominate the next Outstanding CSR of the Year[®] and win a \$1000 cash award!

Nominate your best customer service representatives or account managers to compete for the Outstanding CSR of the Year[®] award. The competition is open to any insurance customer service representatives, account managers or candidates primarily responsible for customer service. Candidates interested in participating in the competition may also nominate themselves.

State Winners
National Recognition
Framed Certificate
Eligible to Compete in the National Competition*
Finalists
\$500 Cash Award
National Recognition
Gold and Garnet Pin
National Award Winner
\$2000 Cash Award
National Recognition
Gold and Diamond Pin

*National Qualifier Stage

If selected as a State Winner, a short video entry will be required for consideration for the National Competition. Video guidelines will be sent to State Winners when selected.

Nominee Information

Please print or type.

Name: _____

Designations (if any): _____

Years of Experience: _____

Position: _____

Agency/Company: _____

Address: _____

City, State, Zip: _____

Email: _____

Phone: _____

Fax: _____

Nominators Information

Please print or type

I am nominating myself

Keep nomination anonymous.

Name: _____

Address: _____

City, State, Zip: _____

Email: _____

Phone: _____

Fax: _____

Return this form to:

IIAB of South Carolina
800 Gracern Rd
Columbia, SC 29210
Ph: 803-731-9460
Email: sboan@iiabsc.com

2026 OUTSTANDING CSR of the YEAR AWARD

Competition Entry Form

Submit your completed entry form by **August 1, 2026**.

All entries become property of Risk & Insurance Education Alliance, inclusive of permission to reprint.

The Outstanding CSR of the Year award® is given to an exceptional insurance professional who has distinguished themselves through their commitment and contributions to the industry. The competition is open to any insurance customer service representative or an insurance professional primarily responsible for customer service.

State Winners	Finalists	National Award Winner
National Recognition	\$500 Cash Award	\$2000 Cash Award
Framed Certificate	National Recognition	National Recognition
Eligible to Compete in the National Competition*	Gold and Garnet Pin	Gold and Diamond Pin

Entry Submission Includes:

- Entry Form
- 2 letters of recommendation from professional references
- 500 to 1000-word essay on the topic of:

Purpose:

This essay is inspired by Love Letters, a brief self-reflection activity designed to help you reconnect with what you love about this industry and your professional journey within it. It offers an opportunity to pause, reflect, and articulate the passion, growth, and purpose that shape who you are as a CSR today—and who you aspire to be in the future.

In your essay, reflect on what you love about this industry—what first drew you to it, what continues to inspire you, and why the work matters to you. Consider your professional journey, including key moments, challenges, or milestones that have shaped your growth, the skills and values you are most proud of developing, and how these experiences have influenced the way you show up in your role. As part of this reflection, look ahead by sharing how your passions and experiences continue to motivate you, the impact you hope to make moving forward, and how you see yourself contributing to the continued success and evolution of this industry.

Candidate Information

Please print or type

I am nominating myself

Name: _____

Designations (if any): _____

Years of Experience: _____

Position: _____

Agency/Company: _____

Address: _____

City, State, Zip: _____

Email: _____

Phone: _____

Fax: _____

Competition Entry Form

References

...continued

1. Name: _____
Agency/Company: _____
Email: _____
Phone: _____
Address: _____
City, State, Zip: _____

2. Name: _____
Agency/Company: _____
Email: _____
Phone: _____
Address: _____
City, State, Zip: _____

Education/Contributions/Achievement (attach additional documentation, if needed)

Formal Education: _____

Insurance-Related Education (within last 2 years): _____

Insurance Awards/Honors/Affiliation (within last 2 years): _____

Community Involvement/Awards/Honors (within last 2 years): _____

Significant Contributions to Business/Coworkers (within last 2 years): _____

Essay

Purpose:

This essay is inspired by Love Letters, a brief self-reflection activity designed to help you reconnect with what you love about this industry and your professional journey within it. It offers an opportunity to pause, reflect, and articulate the passion, growth, and purpose that shape who you are as a CSR today—and who you aspire to be in the future.

In your essay, reflect on what you love about this industry—what first drew you to it, what continues to inspire you, and why the work matters to you. Consider your professional journey, including key moments, challenges, or milestones that have shaped your growth, the skills and values you are most proud of developing, and how these experiences have influenced the way you show up in your role. As part of this reflection, look ahead by sharing how your passions and experiences continue to motivate you, the impact you hope to make moving forward, and how you see yourself contributing to the continued success and evolution of this industry.

Return this form with completed essay to:

IIAB of South Carolina
800 Gracern Rd
Columbia, SC 29210
Ph: 803-731-9460
Email: sboan@iiabsc.com