

July 30, 2021



## An Agency Update on the Gulfstream Liquidation Agreement

To Our Agency Partners,

As many of you are aware, Gulfstream Insurance agreed to an order of liquidation on Wednesday ([view OIR order](#)). As part of the liquidation order all remaining policies will be canceled effective 12:01 am on August 27th, 2021. We have been working diligently to send policyholders new offers of coverage and will continue to do so as follows:

- In accordance with state nonrenewal statute, offers have already been sent to policyholders:
  - South Carolina - effective through 11/5/21
  - Alabama - effective through 9/5/21
  - Louisiana - effective through 9/5/21
  - Please change effective dates later than August 27th to avoid a lapse (click [here](#) for instructions)
- Beginning next week the remaining Centauri offers of coverage will be sent to Gulfstream policyholders effective August 27th.
  - No change to our current process other than effective date
  - This process could take up to four weeks, but all policyholders will get offers as soon as available
  - Click [here](#) for instructions on how to change an effective date to bind coverage earlier than August 27th
- To see offers made/sent, log into the [system](#) and review recent activity.
- Please make sure to review your customer's information in the offers of coverage and make any necessary corrections.
- If the policyholder chooses not to accept the offer, no action is necessary and the policy will flat cancel.

If you have any other questions, please do not hesitate to reach out to customer service at 866-318-4113 or your Regional Sales Manager.

We value your support and remain committed to our mission of being there when you and your customers need us.

Sincerely,  
**Centauri Insurance**

## CONTACT INFORMATION

### Claims:

Hawaii & Commercial +1-866-789-4228  
FL, LA, TX & All Existing Claims +1-866-215-7574  
**New Claims For AL, MS & SC +1-877-234-4401**

### Personal Lines Customer Service:

1-866-318-4113

### Commercial Lines Customer Service:

1-866-844-3690

---

*Copyright © 2021 CENTAURI SPECIALTY INSURANCE COMPANY, All rights reserved. Insurance products are underwritten by Centauri Specialty Insurance Company and Centauri National Insurance Company. Insurance coverage is subject to underwriting review and approval. Products may not be available in all states.*

---

[Visit Our Website](#)

STAY CONNECTED

